

EMERGENCY ASSISTANCE

1-800-525-5555
or cellular *55

ROAD CONDITIONS

1-888-275-6636



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An Internationally Accredited Agency



Together

Protecting Missouri's Citizens

A guide to services available from
the Missouri State Highway Patrol.

Service & Protection

The term service in the Missouri State Highway Patrol motto “Service and Protection” stands for the aid and assistance offered others while meeting the goal of providing a safe and secure environment for the public. A variety of functions are performed by the Patrol toward attaining an environment in which we all wish to live. One important function is the aid and assistance provided to other criminal justice agencies. Protecting Missouri’s citizens is a joint effort by many different agencies across the state working together to provide the best possible law enforcement for our state’s residents.

To aid in fulfilling the common goal of equally and objectively upholding the Constitution and laws of the United States and of the state of Missouri, the Missouri State Highway Patrol offers its assistance to the law enforcement agencies and departments throughout the state by making available its personnel and services. This booklet lists and describes those services. Requests for any of the described services should be directed to the local troop headquarters or General Headquarters at the addresses or telephone numbers listed at the end of this booklet.

Together, we can make a positive difference in the lives of those we are sworn to serve and protect.



Troop C Service Center

P.O. Box 612
5268 Flat River Road
Park Hills 63601-0612
Phone: 573-431-0166
Fax: 573-431-4429

Troop C Supersite

3180 Koch Road
St Louis 63125
Phone: 314-416-2180
Fax: 314-416-2179

★ Troop D

3131 East Kearney Street
Springfield 65803-5044
Phone: 417-895-6868
Fax: 417-895-6877

Troop D Service Center

4282 South Grand Avenue
Carthage 64836-1484
Phone: 417-359-1500
Fax: 417-359-1506

★ Troop E

4947 Highway 67 North
Poplar Bluff 63901-8719
Phone: 573-840-9500
Fax: 573-840-9509

Troop E Service Center

105 Keystone Drive
Sikeston 63801-5603
Phone: 573-472-5200
Fax: 573-472-5204

★ Troop F

P.O. Box 568
2920 North Shamrock Road
Jefferson City 65102-0568
Phone: 573-751-1000
Fax: 573-751-6814

Troop F Supersite

5621 Raptor Road
Hwy. 50 West, Big Horn Exit
Jefferson City 65109
Phone: 573-526-6262
Fax: 573-526-6357

★ Troop G

1226 West Business Hwy 60-63
Willow Springs, MO 65793
Phone: 417-469-3121
Fax: 417-469-3105

★ Troop H

3525 North Belt Highway
St. Joseph 64506-1370
Phone: 816-387-2345
Fax: 816-387-2349

★ Troop I

P.O. Box 128
Nagogami Road West
Rolla 65402-0128
Phone: 573-368-2345
Fax: 573-368-2352

Troop I Supersite

Nagogami Road West
Rolla 65402-0128
Phone: 573-368-2345
Fax: 573-368-2352

Troop Area Map



★ General Headquarters

1510 East Elm Street
Jefferson City, MO 65101
573-751-3313
V/TDD: 573-751-3313

★ Troop A

504 S.E. Blue Parkway
Lee's Summit 64063-4351
Phone: 816-622-0800
Fax: 816-622-0715

Troop A Supersite

1950 N.E. Independence Avenue
Lee's Summit 64064-2312
Phone: 816-622-0720
Fax: 816-622-0802

★ Troop B

308 Pine Crest Drive
Macon 63552-1030
Phone: 660-385-2132
Fax: 660-385-3920

★ Troop C

891 Technology Drive
Weldon Spring 63304
Phone: 636-300-2800
Fax: 636-300-2741

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scale trucks are assigned to each of the nine troops and work all counties in the state. The division is responsible for entry and upload of all safety inspections and Commercial Motor Vehicle crashes to SAFETYNET. This upload allows the Federal Motor Carrier Safety Administration to give motor carriers a safety rating.

Driver Examination Division

The Driver Examination Division provides an effective program of driver testing to ensure Missouri licensed drivers have a level of competency consistent with safe driving habits and practices as well as demonstrated skills and knowledge of Missouri laws related to traffic safety. The division develops standards, policies, and procedures for the driver examination program, including the commercial driver licensing program. It constructs the written tests for operator's and chauffeur's licenses, and aids in the preparation of the Missouri Driver's Guide.

Fleet & Facilities Division

The Fleet and Facilities Division directs the procurement, assignment, maintenance, repair, and eventual sale of Missouri State Highway Patrol vehicles and vessels. There are approximately 1,440 motor vehicles and 130 vessels in operation within the Patrol fleet. The division is also responsible for building and grounds maintenance and housekeeping at Patrol facilities in the Jefferson City area, and works closely with the Office of Administration on statewide capital improvements and maintenance projects.

Motor Vehicle Inspection Division

The Motor Vehicle Inspection Division provides administrative oversight to stations and mechanics who are licensed in the Missouri Motor Vehicle Safety Inspection Program and Emissions Inspection Program (St. Louis area). In addition, the division is responsible for the scheduling and implementation of Missouri's School Bus Inspection Program, the VIN/Salvage Title Examination Program, and the issuance of window tinting permits.



members and civilians; as well as schedules and conducts courses of instruction for the Patrol and other agencies. The Patrol's Law Enforcement Academy is an approved peace officer training center under Chapter 590 RSMo. As such, it provides certified basic and career enhancement courses to law

enforcement personnel upon proper application and payment of appropriate fees. The Academy's facilities include: three 40-person, tiered classrooms; one single-level classroom; one computer lab; MultiMedia studio; Breathalyzer laboratory; a 120-bed dormitory; a 10-point indoor range; a training tank; gymnasium; defensive tactics mat room; weight room; and a 1.3 mile, four-lane, asphalt emergency vehicle operations course facility.



Professional Standards Division

The primary function of the Professional Standards Division is to ensure the integrity of the Patrol and its personnel, both commissioned and civilian employees. This is accomplished through a comprehensive and objective process of investigating allegations of employee misconduct.

The goal of the Professional Standards Division is to properly respond to all allegations of misconduct through detailed investigations not only to verify allegations, if true, but also to protect employees from false allegations. The division also monitors departmental disciplinary procedures to promote uniformity and fairness, identify potential problems and possible corrective actions, and safeguard the rights and due process protections of both citizens and employees.

Public Information & Education Division

The Public Information and Education Division personnel prepare and disseminate information concerning the Patrol to the public via the media; field questions from the public and the media on a variety of topics related to the Patrol and its mission; design and update educational materials and publications for public distribution; and provide educational programs throughout the state. This division also coordinates the activities of the public information and education officers assigned to each troop.

The Public Information and Education Division coordinates the activities of the Colonel Alvin R. Lubker Memorial Safety & Education Center, the roll-over simulators, the seat belt convincers, the simulated impaired driving experience go carts in Troops C, D, and F, and the restored 1959 Dodge patrol car.

Support Services Bureau

Commercial Vehicle Enforcement Division

The Commercial Vehicle Enforcement Division operates 23 weigh stations and 38 portable scale units located throughout the state. Commercial motor vehicle officers, commercial vehicle inspectors, and commercial vehicle enforcement troopers are charged with enforcing all applicable state and federal rules, regulations, and statutes. The division is tasked with providing uniform enforcement of the laws and regulations that govern the operation of commercial motor vehicles. The weigh stations are located on interstate and U.S. highways throughout Missouri. The portable



To schedule a tour of the Colonel Alvin R. Lubker Memorial Safety & Education Center, please call 573-526-6149. To schedule the other safety demonstrations or the 1959 Dodge patrol car for your area, please contact the public information and education officer assigned to your local troop.



Field Operations Bureau

Aircraft Division

The Missouri State Highway Patrol's Aircraft Division provides a valuable service to the citizens of Missouri and the law enforcement community. The aircraft division operates four helicopters, eight single-engine Cessna airplanes, and two multi-engine Beechcraft King Air airplanes. The helicopters provide assistance with searches for wanted and missing persons, surveillance, marijuana eradication, assessing natural or man-made disasters, search and rescue, and fire suppression. Through the use of the FLIR (forward looking infrared) equipment, the Aircraft Division conducts aerial searches for wanted individuals and missing children and adults. The FLIR is equipped with a camera and microwave downlink equipment capable of providing video to a command center. The single-engine Cessna airplanes provide assistance with traffic enforcement, criminal searches, and criminal surveillance. Both multi-engine King Air airplanes are located in Jefferson City, and provide personnel transport for members conducting criminal investigations, the Patrol's command staff, elected or appointed officials, and other qualified state personnel.



Canine Unit

The Patrol's canines are specifically trained to detect the presence of methamphetamine, cocaine, heroin, marijuana, and their derivatives. While the unit's main emphasis is narcotics detection, the canines are also used in building searches, manhunts, handler protection, and for riot and crowd control.

Dive Team

The Missouri State Highway Patrol's Dive Team includes officers assigned to marine operations and road duty across the state. The team is responsible for recovery of crash victims, as well as evidence in criminal cases. The Dive Team also performs public service dives. Requests for assistance come from within and outside the department.

on Missouri State Highway Patrol traffic and marine arrests, and assignment of unique numbers for inclusion on the Uniform Citation. The division maintains Missouri's Fatality Analysis Reporting System for the National Highway Traffic Safety Administration. Additionally, the Patrol Records Division houses the Patrol's Custodian of Records, which is responsible for the dissemination of records outside the agency within the guidelines set forth by the Missouri Sunshine Law.

Administrative Services Bureau

Career Recruitment Division

The Career Recruitment Division recruits civilian and uniformed employees. The division employees cultivate partnerships with diverse groups and organizations, building long-term relationships with young people in order to provide them with information regarding the wide range of career opportunities within the Patrol.

Human Resources Division

The Human Resources Division tests and selects all civilian employees, and maintains records of all employees; monitors agency personnel policies and actions to ensure compliance with federal and state laws and regulations; and coordinates the Patrol's evaluation and promotional systems.

Research & Development Division

The Research and Development Division responsibilities include management of organizational policy, strategic planning, and the accreditation process. RDD is also responsible for management of organizational forms, staff inspections, external assessments, and oversight for the statewide property control system. Monitoring legislation and coordinating fiscal note preparation on any initiatives that could have an impact on agency operations falls within the division's purview. Another RDD function includes the Missouri Statistical Analysis Center, which provides research, technical, and statistical analytical support to myriad authorities, policymakers, and the citizens of Missouri.

Training Division

The Training Division in conjunction with the Training Committee recommends the curriculum for recruit and inservice programs for uniformed

and social security number to search the database. A fee of \$10 is charged for a name search. Only Missouri open records will be released with a name search. A fingerprint search uses a set of fingerprints to search against the AFIS database. A fee of \$20 is charged for this service. Positive identification can only be assured by a fingerprint search. Closed records may be released with fingerprints only if the requester is authorized by statute to receive them, or if an individual is conducting a personal review of their own record.

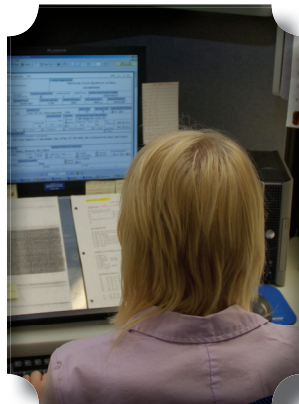
Information & Communications Technology Division

The Information & Communications Technology Division develops, builds, maintains, and provides the services and infrastructure for communications and information systems to the Missouri State Highway Patrol and to criminal justice agencies throughout the state. ICTD operates and maintains a sophisticated statewide voice and data communications network that provides access to these services on a 365-day/24-hour basis. The division is responsible for the Patrol's state highway emergency hotline (800)-525-5555 and wireless (*55) emergency hotline numbers and Missouri's portion of the America's Missing Broadcast Emergency Response (AMBER) Alert system broadcasts. In addition, ICTD maintains and provides communications for emergency command post operations throughout the state on an as needed basis.

ICTD maintains the computer systems that house the state of Missouri's central data repositories for wanted/missing persons, stolen property, criminal records, traffic crash and arrest records, drug and alcohol offender records, and other related criminal justice information. ICTD supports connections to the National Crime Information Center, the National Law Enforcement Telecommunications System, the National Crime Information Bureau, the Missouri Department of Revenue, and other regional justice systems. The division consists of highly trained information systems personnel, network engineers, communication technicians, and technical field engineers who are located at the General Headquarters in Jefferson City and at troop locations around the state. Division personnel maintain a 24/7, 365-days-per-year call center to provide support to Patrol staff and criminal justice agencies throughout the state.

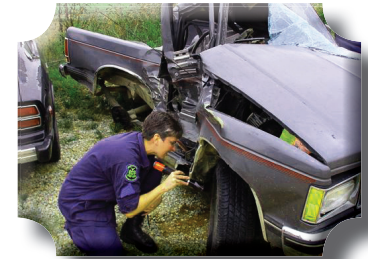
Patrol Records Division

The Patrol Records Division serves as a data repository of statewide motor vehicle and boating crash reports, convictions of alcohol- and drug-related traffic offenses, dispositions



Major Crash Investigation Unit

Sixteen officers are assigned to four Major Crash Investigation Units located in Higginsville, Jackson, Rogersville, and Wentzville. All of these officers are certified through the Accreditation Commission for Traffic Accident Reconstruction (ACTAR).



Special Weapons & Tactics Teams (SWAT)

Four Special Weapons & Tactics teams are trained and equipped to respond anywhere within the state to emergency situations such as high risk warrant arrests, manhunts, hostage negotiation, and rescue operations. Teams are located in Jefferson City, Lee's Summit, St. Louis, and Springfield.

Troops

The state of Missouri is divided into nine troops with headquarters in Lee's Summit, Macon, Weldon Spring, Springfield, Poplar Bluff, Jefferson City, Willow Springs, St. Joseph, and Rolla. Road officers patrol the 33,890 miles of Missouri's roadways; troopers assigned to marine operations patrol the 272,770 acres of lakes, over 1,000 miles of the Mississippi and Missouri rivers, and countless smaller tributaries.

Water Patrol Division

The Water Patrol Division is responsible for boater education, navigational aid regulation, and regatta administration. All boaters born after January 1, 1984, are required to take a boater education course and possess a boater education card and photo ID while boating on Missouri lakes. All buoys, other navigational aids, regattas, and organized events (parades, races, and fishing tournaments), are required to be permitted by the Patrol. The Patrol ensures that specific areas are not overloaded with boating traffic.



Criminal Investigation Bureau

Crime Laboratory Division

The Crime Laboratory Division provides forensic laboratory services to all criminal justice agencies throughout the state at no direct cost to the submitting agency. The General Headquarters laboratory located in Jefferson City, as well as the crime laboratory in Springfield, MO, offer a full complement of forensic services, with limited or intermediate services offered at six satellite laboratories in Troop B, Macon, MO; Troop C, Park Hills, MO; Troop D, Carthage, MO; Troop E, Cape Girardeau, MO; Troop G, Willow Springs, MO; and Troop H, St. Joseph, MO. The MSHP Crime Lab serves as the state administrator for the FBI's Combined DNA Index System (CODIS) and is the state repository for the offender DNA database. The Crime Laboratory Division holds international accreditation based on ISO 17025 standards through the American Society of Crime Laboratory Directors/Laboratory Accreditation Board.

Services available through the Patrol's laboratories include:

- DNA Analysis
- Accelerants & Explosives Examination
- Latent Fingerprint Examination
- AFIS Entry
- Firearms & Toolmarks Examination
- Illicit Drug Analysis
- Footwear & Tire Impressions
- Paint Analysis
- Soil Analysis
- Toxicology Examinations
- Glass Analysis
- Hair & Fiber Analysis
- Product Tampering Examinations
- Gunshot Residue Analysis



Personnel within the Patrol's Crime Laboratory Division are available to advise or assist any law enforcement agency in the collection and preservation of evidence from crime scenes. A Forensic Evidence Handbook is available, and provides information valuable in investigations as well as evidence collection and preservation techniques.

Governor's Security Division

The Governor's Security Division is responsible for the transportation, security, and protection of the governor and his immediate family. The division may also provide security to the lieutenant governor, upon request, when acting as governor. The division is a member of the National Governors Security Association, and provides protection services to visiting governors and other officials. The division assists the U.S. Secret Service when the president or any presidential cabinet level protectee visits the state.

Technical Services Bureau

Criminal Justice Information Services Division

This division serves as the Central Records Repository for all reported criminal history record information in the state as designated by Section 43.500 RSMo. The division maintains the Automated Fingerprint Identification System and latent fingerprints from unsolved crimes. It is also responsible for maintaining the Sex Offender Registry website, and distribution of the Missouri Charge Code Manual and UCR crime statistics. Division staff provide training and education to criminal justice agencies on proper criminal record reporting. The Central Repository is the sole communicator of Missouri criminal history information forwarded to the Federal Bureau of Investigation. This division is actively involved with the administration of federal grants for the improvement of criminal history reporting in Missouri. Division members also train and recertify data terminal operators who use the Missouri Uniform Law Enforcement System and National Crime Information Center computer systems.

The Criminal Justice Information Services Division conducts background record check requests for non-criminal justice purposes. The general public may obtain background checks from the Central Repository by coming to the public window or mailing their requests to the Criminal Justice Information Services Division.

Two types of searches may be conducted: 1) Name search or 2) Fingerprint search. A name search uses a name, date of birth,



Gaming Division

Members assigned to the Gaming Division are responsible for conducting criminal and regulatory investigations on the riverboat casinos licensed to operate in the state. The enforcement teams assigned to the casinos are responsible for enforcing all state laws and all state regulations and rules established by the Gaming Commission. Each operating riverboat must have at least one Gaming Division officer on duty for the casino to be open to the public. The Gaming Division has two background investigation teams which are responsible for conducting in-depth background investigations on all companies and individuals who wish to own, operate, or work at a licensed gaming casino in the state. Lastly, the Gaming Division has officers assigned to enforce all state laws and regulations regarding the operation of bingo in Missouri. These officers also conduct background investigations on companies who sell gaming supplies to licensed casinos as well as bingo halls.

Missouri Information Analysis Center

The Missouri Information Analysis Center serves as the hub for the exchange of information with local, county, state, and federal law enforcement agencies in Missouri and nationwide. MIAC's mission is "To provide a public safety partnership consisting of local, state, and federal agencies, as well as the public sector and private entities that will collect, evaluate, analyze, and disseminate information and intelligence to the agencies tasked with homeland security responsibilities in a timely, effective, and secure manner."

Executive Services Bureau

Budget & Procurement Division

The Budget and Procurement Division prepares and presents the Missouri State Highway Patrol budget requests to the governor. Division personnel also administer federal grants and fulfill all associated reporting requirements. The Administration and Payroll Section is responsible for all employee paychecks. The Budget and Analysis Section oversees accounts payable and accounts receivable. The Supply and Procurement Section coordinates Patrol purchases, maintains an inventory of assets, and produces forms, brochures, and other printable material for use by people inside and outside the organization.

Division Of Drug & Crime Control

The Division of Drug and Crime Control includes the following: Criminal Investigative Units, which include 19 polygraph examiners; Digital Forensics Investigative Unit; Explosives Disposal/Technical Services Unit; Forensic Accounting Unit; Juvenile/Missing Persons Unit; Narcotics/Vice Unit; Organized Crime/Anti-Terrorism Unit; Public Information and Education Unit; Rural Crimes Investigation Unit; Violent Crime Support Unit; and HIDTA (High Intensity Drug Trafficking Area).

• Criminal Investigation Units

Criminal investigators are assigned to each of the Patrol's nine troop headquarters. Members have specialized training in homicide, narcotics, auto theft, computer crime, lottery crime, and financial investigations, as well as in evidence gathering and interrogation techniques. Their responsibilities are to assist other members of the Patrol in continuing criminal investigations and, upon request, assisting local, state, and federal law enforcement agencies in conducting criminal investigations.

• Digital Forensics Investigative Unit

The Digital Forensics Investigative Unit officers are called upon to investigate the expanding area of crimes perpetrated exclusively or in part via the Internet and digital devices. The unit also supports DDCC field investigations. Due to the broad nature of computer crime investigations, the unit works closely with many local, state, and federal law enforcement agencies. DFIU investigations address fraud, identity theft, intrusions, and stalking or harassment. In addition to working Internet complaints, the unit gathers evidence from computers, cell phones, and other digital devices during homicide, arson, child pornography, and drug investigations.

• Explosives Disposal/Technical Services Unit

The Explosives Disposal Unit renders safe improvised explosive devices, and disposes of deteriorated dynamite, other commercial explosives, and explosive chemicals. The unit provides statewide investigative and explosive disposal assistance to government agencies and the public. Training and educational programs on explosives recognition and bomb threat and search techniques are provided for other agencies. The Technical Services Unit provides the support necessary to acquire and preserve audio, video, and photographic evidence. Assigned personnel install, maintain, and repair equipment used in electronic countermeasure operations, as well as train investigators on such equipment's use.

• Forensic Accounting Unit

The Forensic Accounting Unit provides investigative assistance in a variety of cases including stealing, embezzlement, financial ex-

plotation of the elderly, and murder. This unit provides accounting knowledge and expertise, reviews business and bank records, performs analysis, prepares spreadsheets and other written summaries, and provides expert witness testimony.

- **Juvenile/Missing Persons**

The Juvenile/Missing Person Unit acts as the state clearinghouse for missing person's records and Patrol juvenile reports, and assists and coordinates interstate and intrastate investigations relating to missing persons. The unit provides on-site assistance along with the Violent Crime Support Unit in missing person investigations. The unit assists families of missing persons by creating and disseminating posters, and providing needed contacts and resources in coordination with the investigating law enforcement agency.

- **Narcotics/Vice Unit**

The Narcotic/Vice Unit conducts short- and long-term covert investigations, and overt investigations, targeting mid- and upper-level drug dealers. The unit also conducts drug interdiction follow-up investigations. Often, investigations are conducted in cooperation with the Federal Drug Enforcement Administration; the Bureau of Alcohol, Tobacco, and Firearms; the Internal Revenue Service; and the U.S. Customs Agency. Officers within this unit provide investigative assistance in either an overt or covert capacity to municipal, county, state, or federal law enforcement agencies in Missouri. Such investigations typically involve auto thefts, narcotics, prostitution, or murders for hire.



- **Organized Crime/Anti-Terrorism Unit**

The mission of the Organized Crime Unit is to suppress organized crime using the concept of coordination and facilitation. The unit addresses the 11 activities of criminal groups, such as radical and hate groups, labor racketeers, and gangs. Crimes investigated vary widely and include, but are not limited to, fraud, money laundering, gambling, extortion, and terrorism. Intelligence is gathered on organized crime principals and associates and their movements. The unit also networks with other law enforcement agencies to collaborate investigations.

- **Public Information & Education Unit**

A public information and education officer is assigned to the Division of Drug and Crime Control due to the nature of this division's

responsibilities. This officer handles media inquiries regarding investigations and provides crime prevention presentations to civic, professional, and business groups.

- **Rural Crimes Investigation Unit**

The Rural Crimes Investigation Unit focuses solely on the investigation of crimes unique to the agricultural industry and farming communities within the state of Missouri. Successful undercover efforts led to the formation of the RCIU in 2009 through a \$3.4 million grant from the U.S. Department of Justice. The RCIU includes 10 investigators and one civilian criminal analyst who provide investigative assistance to law enforcement agencies statewide. To date the RCIU has recovered/seized over \$10 million in stolen property and equipment as a result of their investigations. RCIU also serves to educate law enforcement and civilians regarding rural crime via community seminars, POST-accreditation training, email alerts, and in-depth crime trend bulletins. The RCIU can be reached via a tip line at 888-484-8477, and also by email at rural-crimes@mshp.dps.mo.gov.

- **Violent Crime Support Unit**

The Highway Patrol formed the Violent Crime Support Unit to provide assistance to criminal justice agencies throughout the state with the investigation of violent, serious, and complex crimes. When activated, the VCSU will work onsite during a criminal investigation and assist by entering investigative reports and leads into a case management system. The VCSU also provides on scene analysts who have immediate access of virtually all state law enforcement intelligence databases. At the conclusion of the investigation, the unit provides a complete, typed report of all information related to the case, association charts, timelines, and other presentations, which can be used in the prosecution of the offense. VCSU can coordinate the formal case review process for unsolved violent crimes as well as provide funding to criminal justice agencies to obtain professional services needed during the investigations, such as special laboratory and other forensic testing.



- **HIDTA (High Intensity Drug Trafficking Area)**

The Midwest High Intensity Drug Trafficking Area is one of 28 such areas in the United States. The Missouri State Highway Patrol remains active in planning and implementation of the HIDTA program in the Midwest and Missouri.